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<p>result of a direct request by Peter, following Mary's last discharge.</p> <ul style="list-style-type: none"> <li>Establish a multi-agency action plan (for implementation by GEH, SWFT and any other relevant parties) to address the root causes. This is likely to include work to ensure that that future hospital discharge plans are clearly recorded and agreed between GEH and partner health and social care providers, for services to be delivered within time frames specified in the discharge plan.</li> </ul>	<p>Local</p>	<p>CCG Safeguard Lead has requested this action be put on the agenda at the GEH and SWFT safeguarding meetings.</p>	<p>Michelle Norton Executive Director of Nursing at GEH and Kathy Wagstaff Safeguarding Adults Lead at SWFT</p>	<p>GEH and SWFT Safeguarding Meeting Minutes</p>	<p>01/04/2016</p>	<p><b>COMPLETED</b> CCG Safeguard Lead has requested this action be put on the agenda at the GEH and SWFT safeguarding meetings.</p>
<p>This recommendation should be overseen by A Warwickshire Clinical Commissioning Group, who should report to Warwickshire Safeguarding Adults Board (SAB) on the findings of the GEH/SWFT review and on implementation of the resulting action plan. Lead</p>	<p>Local</p>	<p>CCG Safeguard Lead to liaise with GEH and SWFT and coordinate response and subsequent reporting to the WSAB</p>	<p>XX Executive Nurse, A Warwickshire CCG</p>			<p><b>COMPLETED</b> DHR action plans are now discussed at the safeguard meetings held with GEH and SWFT which the CCG safeguard lead attends. GEH and SWFT met in February 2016 and agreed that a Single Point of Access for referrals with regard to discharge planning is put in place. This is now the process that is used and awareness to clinical staff has been completed.</p>

<p>involvement by the SAB is indicated, as the issue of discharge planning is recognised as a wider safeguarding adults concern, rather than being specific to issues of domestic abuse or homicide, which would have indicated a lead role for the Community Safety Partnership (CSP).</p>						
<b>Coventry and Warwickshire Partnership NHS Trust</b>						
Recommendation	Scope of recommendation i.e. local or regional	Action to take	Lead agency and Responsible Officer	Evidence of Achievement	Target date	Progress
<p>To re-iterate within care planning training and via a learning alert across the Trust the importance of effective communication between professionals, services and agencies and the need for the patient and their experience to be at the centre of this where agencies hold differing views as to the source of the ill health</p>	<p>Local</p>	<ul style="list-style-type: none"> <li>• Designated Lead for safeguarding to meet with Lead Nurses for Adult Community Services to ensure the context of the recommendation is understood and embedded as a core principle of clinical training packages delivered in CWPT.</li> <li>• Lead Nurses to review training</li> </ul>	<p>Designated Lead for Safeguarding</p>	<p>Evidence of Meeting</p> <p>Feedback from lead nurses to confirm the</p>	<p>Feb 2016</p>	<p>The summary of the factors relevant to this DHR was shared with Service leads in March 2016 for consideration in the respective Integrated Practice Units. A further session on the relevance of personalisation and considering the needs of an individual was delivered by the Designated Lead for Safeguarding to the Service Development session of the all community leads in the Community Integrated Practice Unit on the 18th August 2016. <b>(Further details on the specific factors of this DHR will be shared on publication of</b></p>

		delivered to ensure this message from the recommendation is embedded in training.		principle is embedded in training.		<b>the DHR)</b> An evaluation of how personalisation and ensuring the client is at the centre of activities being taken forward is now being planned as part of the audit programme for the CWPT Safeguarding Team for 2016-2017.
<b>George Eliot Hospital</b>						
Recommendation	Scope of recommendation i.e. local or regional	Action to take	Lead agency and Responsible Officer	Evidence of Achievement	Target date	Progress
GEH should further review the questions raised by this DHR (see section 3.6) about Mary’s mental capacity to consent to treatment, during her admissions in May and June 2014 and the A&E attendance on 14 June. This review should consider whether or not clinicians worked appropriately and in line with the MCA Code of Conduct and Deprivation of Liberty Safeguards. GEH should advise the relevant CCG of the findings from this review and any action plan which may follow.	Local	MCA and DoLS training on mandatory framework for all clinical staff	Michelle Norton Executive Director of Nursing  Sally Wilson Safeguarding Lead	MCA and DoLS mandatory training since September 2015 and compliance reports available	90% Compliance by December 2016	<b>COMPLETED</b> This has been on the clinical framework since September 2015
<b>A Warwickshire Safer Communities Partnership</b>						

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Recommendation	Scope of recommendation i.e. local or regional	Action to take	Lead agency and Responsible Officer	Evidence of Achievement	Target date	Progress
<p>Key learning from this case should be shared and utilised within Warwickshire and more widely, with a specific reference to the key learning points relating to:</p> <ul style="list-style-type: none"> <li>• Hospital discharge planning</li> <li>• Raising awareness about the needs of older and 'hard to reach' carers who may refuse help and / or go to considerable lengths to conceal the need for carer support services.</li> </ul>	Local		XX Community Safety Manager, A Warwickshire Council		March 2016	This action will be taken up when the report is approved by the Home Office.
<p>The CSP Chair should write to the Care Quality Commission (copied to the relevant Warwickshire CCG) drawing their attention to the findings of this DHR, with specific reference recommendations 1 and 2.</p>	Local		XX Community Safety Manager, A Warwickshire Council		March 2016	Completed November 2017

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South Warwickshire NHS Foundation Trust						
Recommendation	Scope of recommendation i.e. local or regional	Action to take	Lead agency and Responsible Officer	Evidence of Achievement	Target date	Progress
As a response to this review awareness will be highlighted in the safeguarding adults training when it is reviewed in April 2015.	Local	Safeguarding training to be updated to reflect awareness	Kathy Wagstaff Safeguarding Adults Lead	Incorporated into trust training	April 2016	<b>COMPLETED</b> Incorporated into training in January 2016.