If you fall victim to any scam, report to Action Fraud on 0300 123 2040 or www.actionfraud.police.uk

If you would like support as a result of becoming a victim of any crime, contact Victim Support on 01926 682 693.

Make a scam/rogue trader complaint to Trading Standards via Citizens Advice Consumer Service on 03454 040506.
Brits At Risk of Fake Invoice Scams
Research has revealed that more than a quarter of Brits would be caught out by email invoice scams due to not checking the details.

More than a quarter (28%) of Brits admitted they could be caught out, as they would go ahead with a request for payment received by email without calling the supplier directly to check the details. This tactic is becoming increasingly popular, as fewer Brits (5%) say they couldn’t spot a rogue doorstep trader.

It is younger people who are more likely to be caught out by these scammers, too.

While more than one in five (22%) of those aged 55 and above would be at risk by not checking an email invoice via a phone call to the supplier, over a third (37%) of those aged 25-34 would take the same risk.

TOP TIPS
- Don’t rush to get work done by someone knocking on your door - take your time and do your research and look out for neighbours who may be more likely to feel pressurised.
- Fake invoices received by email can be very convincing; check personally using separate contact details before parting with your money.

New ‘Smart Devices’ Guide Launched
Everything from our phones to our fridges, (even bathroom taps) can connect to the internet nowadays.

Now, the Government have produced consumer guidance around smart devices in the home to help manage the security of these products and protect your privacy. To view the guidance, click on the image below.

Government Warns Against Poppy Scams
The Government has warned of rogue traders selling fake poppy merchandise, which won't benefit charities.

The Intellectual Property Office has teamed up with the Royal British Legion to urge consumers to 'buy responsibly' ahead of Remembrance Day on 11th November.

Genuine poppy merchandise, featuring the two or four-petal official poppy design, can be bought through the Royal British Legion, its eBay or Amazon pages, or one of its official corporate partners.

The profits support members of the Armed Forces, veterans and their families – whereas money spent on fake poppy products will only benefit the scammers.

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Is your inbox always full of junk email?

Try flagging them as 'Junk' or 'Spam', rather than simply ignoring or deleting them

This will let your email provider know that these are getting past their filters

The more these junk emails are reported as such, the less likely you will have to see them in your main inbox